

Standard Insurance are included in your vehicle rental. Please note that the client is always liable for the damages of the rented vehicle up to the chosen level of excess, independent of who caused the accident or who is guilty, **meaning this is also applicable in case the damages or accident is caused by a third party.**

	Excess (N\$)	Rate (N\$/day)
Standard	30 000	0
Reduced Excess	20 000	200
Zero Excess	0	450
Tyre & Windscreen	0	150

In the event that damage is known to have occurred, the excess amount will immediately become payable upon return of the Vehicle.

The Lessor reserves the right to only confirm that the Vehicle is in order once the Lessor has caused a full cleaning and mechanical inspection of the Vehicle, and a complete inspection of the Equipment and extras. The Lessee shall be informed within 7 (seven) working days after the Vehicle has been returned to the Lessor about the cost of any damage sustained by the Vehicle or Equipment. The cost will be deducted from the Excess amount and the remainder will be refunded.

If no Excess was paid, the Lessee is still liable for the damages up to the chosen level of Excess and will be invoiced accordingly.

INSURANCE SUMMARY		
	Included	Excluded
Windscreen & Tyres ¹		✓
Rims		✓
Vehicle theft ²	✓	
Personal belongings		✓
Physical damage to the vehicle ³	✓	
24/7 Breakdown assistance ⁴	✓	
Replacement vehicle ⁵	✓	
Personal injury/death		✓
Camping equipment		✓
Damages to the clutch		✓
Water damage		✓

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Costs incurred by the Lessee due to any break down. ⁶		✓
Single vehicle accidents ⁷	✓	
Single vehicle rollover accidents		✓

Notes:

¹ In the case of a puncture, you can have the tyre fixed and there will be no additional charges. If a damaged tyre is irreparable, you should replace it with a new tyre or you will be charged for a new tyre upon your return. Please always consult with us, before you replace a tyre as a tyre with incorrect size or standard will not be accepted.

If you choose to have Windscreen & Tyre Insurance, the Lessor will cover the cost of maximum two tyres. The cost will be refunded to the Lessee upon return of the vehicle. No refunds will be made for repairs.

² Theft of the vehicle is covered in case the client behaved responsibly, the vehicle was locked and the client can deliver the original car keys.

³ Damages caused to roll-overs, will not be covered under any insurance option.

Damages to the vehicle caused by an act of negligence will not be covered by the insurance. The list below lists typical acts of negligence, but is not limited to it.

- Driving under the influence of alcohol or any illegal substance/drug.
- Gross or criminal negligence.
- Speeding on gravel and tarmac roads.
- Unauthorized drivers.
- Failing to obtain authorization to extend the rental period.
- Not adhering to traffic, road and driving rules and regulations.
- Not reporting an accident or loss to the Namibian Police immediately.
- Not reporting an accident or loss to Namib Trails 4x4 Car Rentals immediately.
- Unsuitable or reckless driving.
- Driving on unmarked roads.
- Driving after sunset or before sunrise.
- Driving on the following routes: Sandwich Harbour, along the Kunene River from Epupa Falls, in riverbeds (except Sossusvlei), Van Zyl's Pass.
- Driving through any source of water.
- Driving into stationary objects (excluding a third party).
- Loose wheel nuts.
- Incorrect fuel type.
- Unauthorized cross border rentals.

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- Not being able to produce keys in case of vehicle theft.
- Not reporting the last known location of the vehicle prior to theft.

⁴Breakdown assistance cannot be guaranteed outside the borders of Namibia.

⁵Replacement vehicles will only be sent if the rented vehicle is no longer safe to drive after being evaluated by a qualified mechanic or at the discretion of the Lessor.

In the event of damage caused by an act of negligence on the part of the Lessee, the Lessee will have to pay for the replacement vehicle, tow-in costs and no refunds will be made for the remaining days on the damaged car.

In the event of a single vehicle rollover accident, the Lessor are under no obligation to provide a replacement vehicle. If a replacement vehicle is provided, the Lessee will have to pay for the replacement vehicle, tow-in costs and no refunds will be made for the remaining days on the damaged car.

⁶The Lessee cannot claim for any additional costs incurred due to an accident, breakdown or equipment breakage. This include days lost, unplanned accommodation, rotten food or any claim due to broken air conditioning.

⁷Accidents that only involve the rented Vehicle is covered, except for single vehicle rollovers and driving into stationary objects.

Dated at _____ on this _____ day of _____ 20____

The Lessee

Namib Trails 4x4 Rentals cc

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